NCTracks Provider Training Opportunities

There are several opportunities for training on the new NCTracks system available to providers. Provider training on NCTracks is being accomplished through two complementary delivery methods, Instructor Led Training (ILT) and e-Learning (Computer-Based Training). Instructor Led Training will be held in five locations across North Carolina from April 8 through June 20, 2013. There will be approximately two weeks of training at each location, organized by provider type (Institutional, Medical, Dental, and Pharmacy), with between 1½ and 2½ days of training for each type. Within a provider type, topics are scheduled by job function so each member of a provider's organization can take only the course(s) he/she needs. Instructor Led Training can be attended in person or remotely via conference call and web meeting (webinar). The specific locations, venues, capacity, and dates for the Instructor Led Training are:

Asheville	Crowne Plaza Resort (300)	April 8-12 (Institutional/Medical)
		April 22-24 (Pharmacy/Dental)
Raleigh	Raleigh Convention Center (500)	April 15-19 (Institutional/Medical)
		June 10-14 (Dental/Pharmacy)
Greensboro	Marriott Downtown (500)	April 29-May 3 (Institutional/Medical)
		June 17-20 (Dental/Pharmacy)
Charlotte	Harris Conference Center (500)	May 6-10 (Institutional/Medical)
		May 28-31 (Dental/Pharmacy)
Wilmington	Wilmington Convention Center (680)	May 13-17 (Institutional/Medical)
		May 20-23 (Dental/Pharmacy)

Each webinar sesssion can accommodate up to 2000 participants. Registration for ILT begins March 25, 2013.

In addition to Instructor Led Training, there are numerous e-Learning (Computer Based Training) opportunities. e-Learning courseware will be available beginning April 1, 2013. e-Learning courseware includes topics such as:

• NCTracks Overview
• Contact Guide (Who to call when)
• How to Read Your RA
• Office Administrator Functions
• Updating Provider Record Data

SkillPort is the Learning Management System for NCTracks. Providers can use SkillPort to register for Instructor Led Training, whether they plan to attend in person or remotely. SkillPort is also used to take the e-Learning Computer-Based Training courses. Providers can access SkillPort prior to go-live using the "NCTracks Training" link on the Enrollment, Verification, and Credentialing (EVC) website.* Access to SkillPort requires an NCID.

More information about all of the courses available and how to register for them in SkillPort can be found in the "How to Register for Training" document, located below the link to NCTracks Training on the EVC website.

*Note – After the Go-Live date, the link to SkillPort will be available from the NCTracks Provider Portal.