North Carolina Health Care Gazette

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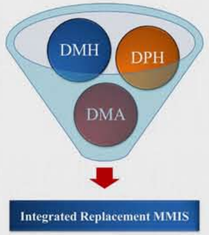
HEALTH CARE IN THE GOOD OLD NORTH STATE HEADED TOWARD TOMORROW

A prestigious, unnamed source said today that North Carolina's MITA, MIPS, and Provider Portal initiatives are launching it straight into the future of health care. Story below:

Multi-Payer MMIS Pulls It Together For MITA

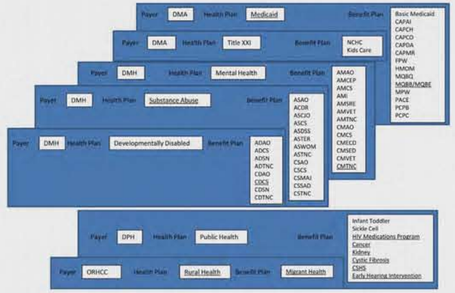
Multi-Payer – The Right Combination

Legacy Transformation to a Multi-Payer MMIS Framework



Multi-Payer MMIS Framework

Benefit Plan Administration in North Carolina's Multi-Payer MMIS



MITA Team Leverages Multi-Payer MMIS

Mixing it Up for Progress

North Carolina MITA State Self-Assessment

Scope

- Business Architecture Assessment
  - -Medicaid Enterprise
  - -Behavioral Health Enterprise
- Technical Architecture Assessment
  - -Performed for Replacement MMIS and Reporting and Analytics System
  - -Applicable to Both Medicaid and Behavioral Health Due to Multi-Payer Functionality

Baseline for As Is: Operational Start Date of the Replacement MMIS and Reporting and Analytics System

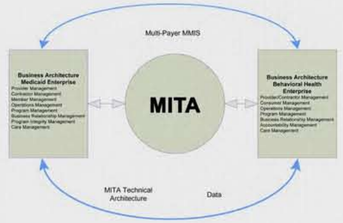
Approach

- -Assessment of State-Approved Replacement MMIS Design Deliverables
- -Assessment of Reporting and Analytics Functional Capabilities
- -SME Interviews
- -Build Lead Interviews
- -Technical Team Participation
- -Visioning Sessions
- -Vision Mapping

Tools for Behavioral Health

- Leveraged Medicaid MITA
- Developed BPTs and BCMs
- Tools Available to CMS/SAMHSA and Other States

Leveraging the Multi-Payer MMIS for Medicaid and Behavioral Health MITA State Self-Assessments



MITA = Improved Outcomes for Medicaid & Behavioral Health

Medicaid and Behavioral Health MITA

Commonalities and Differences

Although the business models for Medicaid and Behavioral Health are completely different, at least at a general level, commonalities exist. The multi-payer capabilities of the Replacement MMIS make the commonalities more evident, as both types of programs at the state level primarily contract and pay for services and rely on a consistent and detailed flow of information from providers to help operate and monitor the programs.

MITA and DHHS Excels Equal the Right Mix

DHHS Excels Has Eyes on the Customer

MITA and DHHS Excels

Launched by the NCDHHS Secretary in 2009…

Vision

All North Carolinians will enjoy optimal health and well-being

Mission

The North Carolina Department of Health and Human Services, in collaboration with its partners, protects the health and safety of all North Carolinians and provides essential human services

Values

Customer-Focused
Anticipatory
Collaborative
Transparent
Results-Oriented

DHHS Excels Alignment with MITA – Recipe for Success

The principles and values of North Carolina DHHS Excels complement the principles and goals of MITA. The primary focus of both initiatives is the CUSTOMER. Together, these initiatives pave the way for SERVICE EXCELLENCE in support of the NCDHHS vision that ALL NORTH CAROLINIANS WILL ENJOY OPTIMAL HEALTH AND WELL-BEING.

MITA Team Makes It Easy

The MITA Team COLLABORATED with its CUSTOMERS to achieve high quality RESULTS, ANTICIPATED their need for efficient meetings and the right tools, and made the results of the assessments TRANSPARENT and readily available to all stakeholders through the development of MITA At-A-Glance, a handy resource for all stakeholders.

North Carolina Medicaid and Behavioral Health - Striving Toward the Vision

The MITA State Self-Assessments for Medicaid and Behavioral Health provide a positive picture of progress-to-date on the MITA continuum and North Carolina's goals for achieving more operational efficiencies impacting quality of care and outcomes over time through the use of enabling technologies. The multi-payer functionality of the Replacement MMIS positions North Carolina well to move successfully along the road to the MITA long-term vision.

Story continues on page B-1