

A/IF	Adjustment/Inquiry Form
AA	Alcoholics Anonymous
AAAD	Authorized Agreement for Authorized Deposit
AABD	Aid to the Aged, Blind, or Disabled (Title XVI)
AAC	Actual Acquisition Cost
AAF	Account Adjustment Form
AAMR	American Association on Mental Retardation
AAO	Advanced Antivirus Option
AAPCC	Adjusted Average per Capita Cost
AAPPO	American Association of Preferred Provider Organizations
AATI	Automated Attendant Telephone Instructions
AAUAP	American Association of University Affiliated Programs
AB	Aged and Blind
ABC	Activity-Based Costing
ABD	Aged, Blind, and Disabled = Social Security Insurance Population
ABI	Acquired Brain Injury
ABLES	Adult Blood Lead Epidemiology and Surveillance
ACA	Affordable Care Act
ACCA	Adult Care Certified Administrator
ACCEPT	Advocacy Center for Children's Education and Parent Training
ACCESS	Assuring Coordinated Care, Education, and Support for Survivors
ACCH	Association for the Care of Children's Health
ACD	Automated Call Distribution
ACH	Acute Care Hospital
ACH	Automated Clearinghouse
ACH	Adult Care Home
ACH/CMS	Adult Care Home Case Management Service
ACHP	Adult Care Home Provider
ACHPC	Adult Care Home Personal Care
ACLS	Adult Care Licensure Section
ACO	ASPEN Central Office
ACQA	Adult Care Qualified Administrator
ACR	Adjusted Community Rating
ACS	Affiliated Computer Services
ACSLs	Automated Cartridge System Library Software
ACSW	Academy of Certified Social Workers
ACT	Assertive Community Treatment
ACTS	Automated Collection and Tracking System
ACTS	ASPEN Complaint and Incidents Tracking System
ACTS	Automated Collection and Tracking System
ACTT	Assertive Community Treatment Teams

AD	Active Directory
ADA	American Dental Association
ADA	Americans with Disabilities Act (Federal)
ADAMHA	Alcohol and Drug Abuse and Mental Health Administration (See SAMHSA)
ADATC	Alcohol and Drug Abuse Treatment Center
ADATS	Alcohol and Drug Action Teams
ADC	Active Directory Connector
ADC	Application Development Completion
ADD	Attention Deficit Disorder
ADGC	Active Directory Global Catalogue
ADHD	Attention Deficit Hyperactive Disorder
ADL	Activities of Daily Living
ADM	Application Delivery Manager
ADM	Alcohol, Drug Abuse, and Mental Health Block Grant
ADP	Application Design and Prototyping
ADP	Automated Deposit Process
ADS	Alternative Delivery System
ADSM	Adstar Distributed Storage Manager
ADVP	Adult Developmental Vocation Program
AEM	ASPEN Enforcement Management
AFDC	Aid to Families with Dependent Children
AFDC	Aid for Families with Dependent Children
AGO	Attorney General's Office
AHA	American Hospital Association
AHD	Advanced Help Desk
AHEC	Area Health Education Center
AHFS	American Hospital Formulary Service
AHP	Accountable Health Plan
AHRQ	Agency for Healthcare Research and Quality
AI	Action Item
AIDS	Acquired Immune Deficiency Syndrome
AINS	Automated Information Notification System
AIU	Adopt, Implement, or Upgrade
ALOS	Average Length of Stay
ALS	Asset Lifecycle Services
AMA	American Medical Association
AMCRA	American Medical Care and Review Association
AMI	Asset Management Initiative
AMI	Alliance for the Mentally Ill
AMO	Asset Management Option
ANSI	American National Standards Institute

ANSI	American National Standards Institute
AO	Application Outsourcing
AOC	Administrative Office of the Courts
AOD	Alcohol and Other Drugs
AOI	Assessment & Outcome Instrument (Willie M.)
AOS	Assessment of Outcomes and Supports
AP	Accounts Payable
AP	Assistive Technology
AP	Area Program
AP/LME	Area Program/Local Managing Entity
APD	Advance Planning Document
APER	Application Portfolio Effectiveness Review
API	Application Programming Interface
APM	Application Performance Management
APSE	Association for Persons in Supported Employment
APT	Admissions per Thousand
APTD	Aid to the Permanently and Totally Disabled
APWA	American Public Welfare Association
AR	Accounts Receivable
ARA	Administrative Regulatory Affairs
ARBS	Accounts Receivable Billing System
ARC	Action Reason Code
ARC	AIDS-Related Complex
ARC	Association for Retarded Citizens
ARC, NC	Formerly the Arc or Association for Retarded Citizens of North Carolina
ARCH	Access to Respite Care and Help
ARR	Annual Resident Review
ARRA	American Recovery and Reinvestment Act of 2009
AS	Application Services
AS	Administrative Simplification
ASAM	American Society of Addiction Medicine
ASANC	Association of Self-Advocates of North Carolina
ASC	Ambulatory Surgery Center
ASC	Accredited Standard Committee
ASC	American Standard Committee
ASCA	Administrative Simplification Compliance Act (part of HIPAA)
ASNC	Autism Society of North Carolina
ASO	Administrative Services Only
ASPEN	Automated Survey Processing Environment
ASR	Age/Sex Rate
AST	ASPEN Survey Tracking

AT	Acceptance Testing
AT	Assistive Technology
ATD	Acceptance Test Defects
ATOD	Alcohol, Tobacco, and Other Drugs
ATP	Assistive Technology Program
ATY	Atypical Provider
AUR	Ambulatory Utilization Review
AVRS	Automated Voice Response System
AWP	Average Wholesale Price
B2B	Business to Business
B2E	Business to Employee
BA	Business Analyst
BAA	Business Area Architecture
BAC	Budget at Completion
BAFO	Best and Final Offer
BAM	Business Application Management
BATC	Butner Adolescent Treatment Center
BBA	Balanced Budget Act of 1997
BC/BS	Blue Cross and Blue Shield
BC/DR	Business Continuity/Disaster Recovery
BCBS	Blue Cross and Blue Shield
BCCP	Breast and Cervical Cancer Control Program
BCP	Business Contingency Plan
BCS	Business Continuity Services
BD	Business Development
BD	Behaviorally Disturbed
BDC	Backup Domain Controller
BDMP	Birth Defects Monitoring Program
BDMS	Bureau of Data Management and Strategy
BE	Benefits Exhausted
BENDEX	Beneficiary Data Exchange
BG	Block Grant
BIANC	Brain Injury Association of North Carolina
BMS	Bid Management System
BOE	Basis of Estimate
BON	Board of Nursing
BOS	Back Office Services
BPA	Business Process Architecture
BPAS	Business Process Automation System
BPI	Business Process Improvement
BPM	Business Process Management

BPMN	Business Process Modeling Notation
BPO	Business Process Outsourcing
BPR	Business Process Reengineering
BPS	Bits per Second
BRFSS	Behavioral Risk Factor Surveillance System
BSAR	Business Systems Analysis and Redesign
BSC	Balanced Scorecard
BSCOE	Bariatric Surgery Center of Excellence
BSD	Business System Design
BSG	Benefit Service Group
BSOC	Business Services Outsourcing Center
BU	Business Unit
C&SI	Consulting and Systems Integration
CA	Computer Associates
CA	Carolina ACCESS
CAC	Company, Account, Center
CAC	Cost Accounting Code
CAC	Certified Alcoholism Counselor
CAC	Company/Account/Center
CAD	Computer-Aided Design
CAE	Computer-Aided Engineering
CAFAS	Child and Adolescent Functional Assessment Scale
CAH	Critical Access Hospital
CAM	Computer-Aided Machining
CAP	Competitive Acquisition Program
CAP	Capitation
CAP	Community Alternatives Program
CAP	Corrective Action Plan
CAP/C	Community Alternatives Program for Children
CAP/DA	Community Alternatives Program for Disabled Adults
CAP/MR/DD	Community Alternatives Program for Persons with Mental Retardation and other Developmental Disabilities
CAPA	Corrective and Preventive actions
CAPR	Carolina ACCESS Plan Representative
CARF	Commission on Accreditation of Rehabilitation Facilities
CAS	Claims Administration System
CASE	Computer-Aided Software Engineering
CASM	Contracting for Automation Services in Medicaid
CASSP	Child and Adolescent Service System Program
CATADM	CATIA Administration Utility
CATIA	Computer-Graphics Aided Three-Dimensional Interface Application

CBE	Computer-Based Edits
CBI	Critical Business Issue
CBO	Community-Based Organization
CBT	Computer-Based Training
CBU	Contractor Billable Units
CC	Credit Card
CC	Closed Captioned
CCB	Change Control Board
CCD	Consortium of Citizens With Disabilities
CCI	Correct Coding Initiative
CCME	The Carolinas Center for Medical Excellence
CCN	CMS Certification Number
CCN	Cash Control Number
CCN	Community Care Network
CCNC	Community Care of North Carolina
CCR	Central Cancer Registry
CCRB	Change Control Review Board
CCRC	Continuing Care Retirement Center/Community
CCSW	Certified Clinical Social Worker
CDBG	Community Development Block Grants (Federal/City)
CDC	Centers for Disease Control and Prevention
CDC	Change Data Capture
CDC	Child Development Center
CDDC	Consortium of Developmental Disabilities Councils
CDF	Children's Defense Fund
CDL	Clinical Center for the Study of Development and Learning (UNC-CH)
CDM	Client Delivery Manager
CDM	CATIA Data Management
CDP	CDM Product Manager Integration
CDRL	Contract Data Requirements List
CDS	CATIA Distributed Service
CDSA	Children's Developmental Services Agencies
CDW	Client Data Warehouse
CEC	Council for Exceptional Children
CEM	Conceptual Entity Model
CFAC	Consumer and Family Advisory Committee
CFAPS	Central Fiscal Agent Processing Site
CFM	Computer Fleet Management
CFMP	Configuration Management Plan
CFR	Code of Federal Regulations
CFS	Child and Family Services

CFSA-NC	Children and Family Services Association-NC
CG-CAHPS	Clinician and Group-Consumer Assessment of Healthcare Providers and Systems
CHAMPUS	Civilian Health and Medical Program Uniformed Service (Fiscal Agent Processes Government Claims); replaced by Tricare
CHC	Community Health Center
CHCS	Center for Health Care Strategies
CHIP	Children's Health Insurance Program
CHIPRA	Children's Health Insurance Program Reauthorization Act
CHIRP	Claims History Information Retrieval Program
CHOW	Change of Ownership
CHSH	Children's Special Health Services
CI	Competitive Intelligence
CI	Customer Intimacy
CI	Case Individual
CIB	Complaint Investigation Branch
CICS	Customer Information Control System
CIP	Consumer Industrial Products
CIP	Critical Infrastructure Program
CIP	Continuous Improvement Program
CIP	Core Indicators Project
CJU	Coalition for Juvenile Justice
CLA	Community Living Association
CLIA	Clinical Laboratory Improvement Amendments
CM	Configuration Management
CMH	Child Mental Health
CMHC	Community Mental Health Center
CMHS	Center for Mental Health Services
CMM	Capability Maturity Model
CMMI	Center for Medicare and Medicaid Innovation
CMMI <sup>®</sup>	Capability Maturity Model Integration
CMP	Change Management Plan
CMP	Civil Money Penalty
CMP	Competitive Medical Plan
CMS	Centers for Medicaid & Medicare Services (federal, formerly HCFA)
CMSED	Child Mental Health Seriously Emotionally Disturbed
CNDS	Common Name Data System
CNS	Cloud Networking Services
CNT	Combined Network Technologies
CO#	County Number
COA	Chart of Accounts
COA	Certification of Authority

COA	Council on Aging
COA	Council on Accreditation
COB	Close of Business
COB	Coordination of Benefits
COBOL	Common Business Oriented Language
COBRA	Consolidated Omnibus Budget Reconciliation Act
COC	Certificate of Coverage
COCC	Certificate of Creditable Coverage
COE	Center of Excellence
COE	Category of Eligibility
COF	Client Order Fulfillment
COGS	Cost of Goods Sold
COI	Client Outcome Instrument
COLA	Cost of Living Adjustments
COLD	Computer Output to Laser Disk
COLD/ERM	Computer Output to Laser Disk-Enterprise Report Management
CON	Certificate of Need
Co-pay	Co-payment
COS	Category of Service
COS	Cost of Service
COTR	Contracting Officer's Technical Representative
COTS	Commercial-off-the-Shelf
CP	Claims Processing
CP	Cerebral Palsy
CPAF	Cost Plus Award Fee
CPAP	Continuous Positive Airway Pressure
CPAP	Continuous Positive Airway Pressure
CPAS	Claims Processing Assessment System
CPC	Claims Processing Contractor
CPE	Continuing Professional Education
CPE	Current Production Environment
CPHA	Commission on Professional and Hospital Activities
CPI	Continuous Process Improvement
CPI	Central Person Index
CPI	Consumer Price Index
CPM	Critical Path Method
CPMS	Central Processing Management System
CPOE	Computerized Provider Order Entry
CPR	Customary, Prevailing and Reasonable (Charge)
CPT	Current Procedural Terminology
CPU	Central Processing Unit



CQI	Continuous Quality Improvement
CR	Cash Receipt
CR	Capped Rental
CR	Carrier Replacement
CRIPA	Civil Rights of Institutionalized Persons Act (federal)
CRIS	Community Resource Information System
CRM	Customer Relationship Management
CRM	Control Reporting Module
CRP	Conference Room Pilot
CRVS	California Relative Value Study
CSA	Customer Service Agent
CSAP	Center for Substance Abuse Prevention (federal)
CSAT	Center for Substance Abuse Treatment (federal)
CSC	Child Service Coordination
CSDW	Client Services Data Warehouse
CSE	Child Support Enforcement
CSF	Critical Success Factor
CSHS	Children's Special Health Services
CSR	Customer Service Request
CSRT	Customer Service Request Tracking System
CSTF	Construction Section Transmittal Form
CTI	Call Telephony Inquiry
CTM	Conceptual Technology Model
CTSP	Comprehensive Treatment Services Program
CUA	Common User Access
CUACS	Center for Urban Affairs and Community Services, NC State University
CWB	Collaborative Work Bridge
DA	Delivery Assurance
DA	Division of Aging
DAL	Data Accession List
DAR	Delivery Assurance Review
DASD	Direct Access Storage Devices
DAW	Dispense as Written
DB	Deaf Blind
DB/CR	Debit/Credit
DB2	IBM's Relational Database Management System
DBMS	Database Management System (a Relational Database System)
DC	Data Center
DC	Debit Card
DC	Dual Choice
DCA	Deferred Compensation Administrator

DCI	Duplicate Coverage Inquiry
DCN	Document Control Number
DCO	Development Coordination
DD	Developmental Disability
DD	Developmentally Delayed
DDE	Direct Data Entry
DDES	Desktop and Distributed Engineering Services
DDI	Design, Development, and Installation
DDST	Denver Developmental Screening Test
DDTI	Developmental Disabilities Training Institute (UNC-CH)
DEA	Drug Enforcement Agency
DEC	Developmental Evaluation Center
DEERS	Defense Enrollment Eligibility Reporting System
DEFRA	Deficit Reduction Act of 1984
DEHNR	Department of Environment, Health, and Natural Resources
DERP	Drug Effectiveness Review Project
DESI	Drug Efficacy Study Implementation
DHHS	Department of Health and Human Services
DHP	Division of Health Promotion
DHSR	Division of Health Services Regulation
DID	Date Insurance Denied
DIP	Detailed Implementation Plan
DIRM	Division of Information Resource Management
DIS	Detailed Implementation Schedule
Disk I/O	Disk Input/Output Count
DLP	Derived Logical Process
DMA	Division of Medical Assistance
DMCH	Division of Maternal and Child Health
DME	Durable Medical Equipment
DMH/DD/SAS	Division of Mental Health, Developmental Disabilities, and Substance abuse Services
DO	Doctor of Osteopathy
DOA	Division of Aging and Adult Services
DOB	Date of Birth
DOC	Department of Correction
Doc Type	Document Type
DOD	Date of Death
DOE	Department of Education (federal)
DOH	Department of Health (county)
DOJ	Department of Justice (federal)
DON	Director of Nursing
DOP	Denial of Payment to DFS Clinical Site

DOR	Department of Revenue (in North Carolina)
DOS	Date of Service
DPC	Diabetes Prevention and Control
DPH	Division of Public Health
DPI	Department of Public Instruction
DPR	Drug Price Review
DPT	Days per Thousand
DR	Disaster Recovery
DRAMS	Drug Rebate Automated Management System
DRG	Diagnosis Related Group
DRIVE	Data Retrieval and Information Validation Engine
DRS	Drug Rebate System
DSB	Division of Services for the Blind
DSDHH	Division of Services for the Deaf and Hard of Hearing (part of DHHS)
DSH	Disproportionate Share Hospital
DSM III R	Diagnostic and Statistical Manual of Mental Disorders (3rd Edition Revised)
DSM-IV	Diagnostic and Statistics Manual (4th Edition)
DSP	Disproportionate Share Payments
DSS	Division of Social Services (within NC DHHS)
DSS	County Department of Social Services
DSS	Decision Support System
DTF	Decision Tracking Form
DUR	Drug Utilization Review
DVRS	Division of Vocational Rehabilitation Services (part of DHHS)
DWP	Detailed Work Plan
DX	Diagnosis Code
DYS	Division of Youth Services
E&M	Evaluation and Management Services
E2E	End-to-End
EAC	Estimated Acquisition Cost
EACH/PC	Enhanced Adult Care Home / Personal Care
EAD	Executive Account Director
EAI	Enterprise Architecture Integration
EANC	Epilepsy Association of North Carolina
EAP	Employee Assistance Program
EARTH	Eastern Area Residential Treatment Home
EAS	Exchange Archive Solution
EATP	Eastern Adolescent Treatment Program
EBD	Emotionally or Behaviorally Disturbed
EBP	Elementary Business Process
EC	Electronic Commerce

ECAC	Exceptional Children's Assistance Center
ECBU	Encounter Contractor Billable Unit
ECCB	Engineering Change Control Board
ECF	Extended Care Facility
ECI	Early Childhood Intervention
ECS	Electronic Claims Submission
ED	Emergency Department
EDB	Enrollment (Eligibility) Database (from CMS) - Replaces BENDEX
EDD	Education Development
EDI	Electronic Data Interchange
EDMS	Electronic Data Management System
EDS	Electronic Data Systems, now HP Enterprise Services
EFT	Electronic Funds Transfer
EFT	Enterprise File Transfer
EH	Eligible Hospital
EHA	The Education for all Handicapped Children Act
EHP	North Carolina State Employee Health Plan
EHR	Electronic Health Record
EI	Early Intervention
EIN	Employer Identification Number
EIS	Eligibility Information System
ELP	Essential Lifestyle Plan
EMAC	Electronic Move Add and Change
EMC	Electronic Media Claims
EMS	Emergency Medical Service
EMTALA	Emergency Medical Treatment and Active Labor Act
EN	Entreal Nutrition
EOB	Explanation of Benefits
EOI	Evidence of Insurability
EOM	End of Month
EOMB	Explanation of Medicare Benefits
EOS	Electrical Osteogenic Stimulator
EOY	End of Year
EP	Eligible Professional
EPG	Enterprise Process Group
EPICS	Enterprise Program Integrity Control System
EPO	Exclusive Provider Organization
EPSDT	Early Periodic Screening, Diagnosis, and Treatment
ERA	Electronic Remittance Advice
ERADC	Eastern Region Assistive Device Clinic
ERD	Entity Relationship Diagram

ERD	Emergency Room Denial
ERE	Estate Recovery Evaluation
ERISA	Employee Retirement Income Security Act of 1974
ERP	Enterprise Resource Planning
ERP	Emergency Room Policy
ERT	Emergency Response Team
ES	Except Services
ESC	Error Status Code
ESC	Electronically Submitted Claims
ESRD	End Stage Renal Disease
ESS	Electronic Services System
ESS	Epidemiology Special Services
ETAD	Electronic Turnaround Document
ETC	Enhanced Therapeutic Classification System
e-TES	Electronic Time Entry System
ETG	Episode Treatment Group
ETL	Extract, Transform, Load
ETL	Edit, Transform, and Load
ETN	Enrollment Tracking Number
ETP	Enterprise Transformation Planning
EUT	End User Training
EVC System	Enrollment, Verification, and Credentialing System
EVM	Earned Value Management
EVMS	Earned Value Management System
EVS	Eligibility Verification System
F&P	File and Print
FA	Fiscal Agent
FAA	Families as Allies (Affiliate of Federation of Families)
FADS	Fraud and Abuse Detection System
FAM TDD	Functional Area Master Technical Design Document
FAO	Fiscal Agent Operations
FAPE	Free and Appropriate Public Education
FARF	Faculty Approval Request Form for Nurse Aide Training
FARO	Finance and Reimbursement Officers
FAS	Fetal Alcohol Syndrome
FBP	First Best Payer
FBR	Federal Benefit Rule or Federal Benefit Rate
FC	Fibre Channel
FC	Future Considerations***
FCAN	Families CAN
FCBU	Fee-for-Service Contractor Billable Unit

FCN	Financial Control Number
FCSW	Fiber Channel Switched Fabric
FDA	Food and Drug Administration
FDB	First DataBank
FDM	Function Dynamics Model
FEIN	Federal Employer Identification Number
FEMA	Federal Emergency Management Administration
FEP	Front End Processor
FES	Family Empowerment Scale
FFP	Federal Financial Participation
FFS	Fee for Service
FFY	Federal Fiscal Year
FHSC	First Health Services Corporation in Richmond, VA
FID	Facility ID
FIFO	First in, First Out
FIO2	Fraction of Inspired Oxygen
FIT	Final Integration Testing
FL2	Nursing Facility Level 2 Prior Approval Form
FL2e	Nursing Facility Level of Care Prior Approval Form
FLR	First-Level Response
FM&A	Federal Match and Accounting
FMAC	Federal Maximum Allowable Cost
FMAP	Federal Medical Assistance Percentage
FMH	First Mental Health, Inc.
FMR	File Maintenance Request
FNP	Family Nurse Practitioners
FNS	Food and Nutrition Services
FOIA	Freedom of Information Act
FP	Fixed Price
FP	Function Points
FPGCDC	Frank Porter Graham Child Development Center (UNC-CH)
FPL	Federal Poverty Level
FPR	Family Planning Report
FPR	Financial Participation Report
FPS	Family Planning Services
FPW	Family Planning Waiver
FQHC	Federally Qualified Health Center
FRC	Federal Reimbursement Code
FS	Fee Schedule
FSA	Flexible Spending Account
FSN	Family Support Network

FSQ	Family Satisfaction Questionnaire
FST	Field Services Technician
FTE	Full-Time Equivalent
FTP	File Transfer Protocol
FTPS	FTP over SSL
FUL	Federal Upper Limit
FY	Fiscal Year
FYTD	Fiscal Year to Date
GA	General Assistance
GA/FM	General Accounting/Financial Management
GAAP	Generally Accepted Accounting Principles
GACPD	Governor's Advocacy Council for Persons With Disabilities
GANTT	Gantt Chart
GAO	General Accounting Office
GASB	Governmental Accounting Standards Board
Gb/S	Gigabits per Second
GC3	General Classification Code 3
GCARs	CSC's Global Change Activity Request System
GCDC	General Communicable Disease Control
GCN	Generic Code Number
GDPS	Geographically Dispersed Parallel Sysplex (see also Geoplex)
Geoplex	Alternative name for GDPS
GHAA	Group Health Association of America
GIS	Geographic Information System
GL	General Ledger
GPA	Group Practice Agreement
GS	General Statute
GSN	Generic Sequence Number
GSS	Global Security Solutions
GUI	Graphical User Interface
HA	High Availability
HA	Homes for Aged
HAB	Harmful Algal Blooms
HACMP	High Availability Cluster Multi-Processing
HAN	Health Alert Network
HAPP	Human Services Automation Policy and Planning
HARC	HDS Asynchronous Remote Copy
HARP	Hospital Admissions Review Program
HBA	Host Bus Adapter
HBO	Hyperbaric Oxygenation Therapy
HC	Health Check

HCA	Home Care Agency
HCBC	Home and Community-Based Care
HCBS	Home and Community-Based Service
HCBSW	Home and Community-Based Service Waiver
HCC	Health Check Coordinator
HCC	Health Care Connection
HCFA	Health Care Financing Administration
HCFMA	Health Care Financial Management Association
HCLR	Home Care Licensing Rules
HCP	Health Care Personnel Section of DHSR
HCPCS	Healthcare Common Procedure Coding System
HCPCS	Health Care Procedure Coding System
HCPI	Health Care Personnel Investigations
HCPR	Health Care Personnel Registry
HCWD	Health Coverage for Workers with Disabilities
HDCF	Help Desk and Cross Functional
HDRTI	Human Development Research and Training Institute (Western Carolina Center)
HDS	Hitachi Data Systems
HDS	Highland Data Service Company
HEARTS	Healthcare Enterprise Accounts Receivable and Tracking System
HEDIS	Health Employer Data and Information Set
HHA	Home Health Agency
HHC	Home Health Care
HHS	United States Department of Health and Human Services
HHSP	Home Health Services Program
HI	Hospital Insurance (Medicare Part A)
HIAA	Health Insurance Association of America
HIB	Health Insurance Benefits
HIC	Health Insurance Claim
HICL	Hierarchical Ingredient Code List
HIO	Health Insuring Organization
HIPAA	Health Insurance Portability and Accountability Act of 1996
HIPP	Health Insurance Premium Payment
HIS	Health Information System
HIT	Home Infusion Therapy
HITECH	Health Information Technology for Economic and Clinical Health
HIVD	Human Immunodeficiency Virus Diseases
HML	R2W Health Check Reports (Mental Health)
HMO	Health Maintenance Organization
HOPWA	Housing Opportunities for Persons with AIDS
HP	Hewlett-Packard



HPC	Health Insurance Purchasing Cooperative (Health Alliance)
HPDP	Health Promotion and Disease Prevention
HR	Human Resources
HRC	HDS Remote Copy
HS	Hour of Sleep
HSA	Health Service Agreement
HSEES	Hazardous Substances Emergency Events Surveillance
HSF	Foster Care Non-Title IV-E
HSIS	Health Services Information System
HSMS	Health Services Management System
HSMSSC	Health Services Management System Steering Committee
HSP	Health Service Plan
HTML	Hypertext Mark-up Language
HUD	Department of Housing and Urban Development
I&R	Information and Referral
I/O	In and Out Input/Output
IAC	Inter-Agency Council
IAD	Incremental Application Development
IAD	Infrastructure Access Device
I-APD	Implementation-Application Planning Document
IAS	Title Iv-E Adoption Subsidy
IBM	International Business Machines
IBNR	Incurred But Not Reported
IC	Intermediate Care
ICAMA2	Interstate Compact on Adoption and Medical Assistance
ICC	Interagency Coordinating Council (Requirement Under Part H, PL 99-457)
ICD	Iterative Custom Development
ICD	International Classification of Disease
ICD-9/10	International Statistical Classifications of Diseases
ICD-9-CM	International Classification of Disease-Clinical Manager
ICF	Intermediate Care Facility
ICF-MR	Intermediate Care Facility-Mentally Retarded
ICN	Internal Control Number
ICR-MR/DD	Intermediate Care Facility for Persons with Mental Retardation and other Developmental Disabilities
ID Card	Identification Card
IDEA	Individuals with Disabilities Education Act
IDP	Individual Development Plan
IDP	Insurance Development Program
IEEE	Institute of Electrical and Electronics Engineers
IEP	Indoor Environments Program

IEP	Individualized Education Program
IES	Integrated Eligibility System
IFCS	Institute for Family Centered Services
IFSP	Individual Family Services Plan
IHP	Individualized Habilitation Plan
IHSM	Institute for Human Services Management
IIHI	Individually Identifiable Health Information
ILC	Independent Living Center
ILE	Intelligence and Law Enforcement
IM	Instant Message
IMAC	Installs, Moves, Adds, and Changes
IMAP	Internet Message Access Protocol
IMO	Integrated Multiple Option
IMP	Integrated Master Plan
IMS	Internet Message Service
IMS	Integrated Master Schedule
IMV	Intermittent or Ventilator-Triggered Breath
INC	Intermediate Nursing Care
IPA	Individual Practice Association
IPC	Information Processing Data Center
IPP	Independent Practitioners Program
IPRS	Integrated Payment and Reporting System (DMH/DD/SAS)
IPS	Interactive Purchasing System
IRL	Internal Record Layout
IRMC	Information Resource Management Commission
IRS	Internal Revenue Service
ISDN	Integrated Services Digital Network
ISM	Information Systems Planning
ISO	International Organization for Standardization
ISO	International Standards Organization
ISP	Internet Service Provider
ISPA	Information Systems Process Assessment
IST	Integrated Service Technician
IST	Individual Service Team
IT	Information Technology
ITF	Integrated Testing Facility
ITIL	Information Technology Infrastructure Library
ITME	Identification, Tracking, and Measurement Enhancement
ITP	Infant-Toddler Program
ITS	North Carolina's Office of Information Technology Services
IV&V	Independent Verification and Validation

IVD	Title IV-D of the Social Security Act, the Federal law that provides for the Child Support enforcement program
IVR	Interactive Voice Response
IWO	Interoffice Work Order
J2EE	Java 2 Platform, Enterprise Edition
JAD	Joint Application Development
JCAH	Joint Commission of Accredited Hospitals
JCAHO	Joint Commission of Accreditation of Health Care Organizations
JCL	Job Control Language
JOBS	Job Opportunities and Basic Skills Program (Required under AFDC)
JTPA	Job Training Partnership Act
JV	Joint Venture
KFI	Key from Imaging
KICK	Service Completion Payment
KM	Knowledge Management
KPI	Key Performance Indicators
KRA	Key Results Area
L&C	Licensure and Certification (within DHSR)
LAC	Living Arrangement Code
LAN	Local Area Network
LCP	Licensed Clinical Psychologist
LCS	License and Certification Section of DHSR
LCSW	Licensed Clinical Social Worker
LDA	Learning Disabilities Association of North Carolina
LEA	Local Education Agency (Local Public School System)
LEF	Leading Edge Forum
LEM	Logical Entity Model
LEPC	Local Emergency Planning Committee
LHD	Local Health Department
LHMP	Lead-Based Paint Hazard Management Program
LHS	Local Health Services
LICC	Local Interagency Coordinating Council
LIMS	Laboratory Information Management System
LME	Local Managing Entity
LOB	Line of Business
LOC	Level of Care
LOC	Line of Capability
LOE	Level of Eligibility
LOI	Letter of Intent
LONR	Letter of No Review when no CON Is Required
LOS	Line of Service

LOS	Length of Stay
LPAR	Logical Partition (within an IBM Operating System)
LPC	Licensed Professional Counselor
LPCANC	Licensed Professional Counselors Association of North Carolina
LPN	Licensed Practical Nurse
LPR	Line Printer
LRE	Least Restrictive Environment
LSS	Life Safety Survey Done for DHSR
LST	Legacy Systems Transformation
LTACH	Long-Term Acute Care Hospital
LTC	Long-Term Care
LTI	Long-Term Care Safety Initiative
LTM	Logical Technology Model
LUN	Logical Unit Number
M&A	Mergers and Acquisitions
MAA	Medicaid Aid to the Aged
MAAR	Monthly Accounting of Activities Report
MAB	Medicaid Aid to the Blind
MAC	Move, Add, or Change
MAC	Maximum Allowable Cost
MAC	Medicaid Allocation Cost
MAD	Medicaid Aid to the Disabled
MAF	Medicaid Aid to Families with Dependent Children
MAN	Metropolitan Area Network
MAO	Medical Assistance Only
MAR	Medication Aid Registry Planned for 2005–2006
MARS	Management and Administrative Reporting Subsystem
MAS	Medicaid Accounting System
MB	Megabyte
MB	Medicaid Budget
Mb/S	Megabits per Second
MB/S	Megabytes per Second
MBES	Medicaid Budget and Expenditure System
MC	Managed Care
MCA	Managed Care Associate
MCC	Managed Care Coordinator
MCC	Maternity Care Coordination (Service)
MCC	Medicaid Cost Calculation
MCCA	Medicaid Catastrophic Coverage Act
MCE	Medicare Code Editor
MCHBG	Maternal and Child Health Block Grant

MCO	Managed Care Organization
MCP	Medicaid Capitalization Provision
MCR	Managed Care Representative
MCR	Modified Community Rating
MD	Medical Doctor
MDA	Muscular Dystrophy Association
MDS	Minimum Data Set
MEDS	Medicaid Eligibility Determination System
MEQC	Medical Eligibility Quality Control
MES	Managed Encryption Service
MeSH	Medical Subject Heading (online inquiry)
MEVS	Medicaid Eligibility Verification System
MFCU	Medicaid Fraud Control Unit
MFF	Master Facility File
MFP	Medical Facilities Planning Section within DHSR
MFP	Money Follows Person
MH	Mental Health
MH/CD	Mental Health/Chemical Dependency
MH/DD/SA	Mental Health, Developmental Disabilities, and Substance Abuse Services
MHA/NC	Mental Health Association in North Carolina
MHBG	Mental Health Block Grant
MHC	Mental Health Center
MHL	Mental Health Licensure
MHL&C	Mental Health Licensure and Certification Section within DHSR
MI	Mental Illness
MIC	Medicaid Infants and Children
MICR	Magnetic Ink Character Recognition
MID	Medicaid Identification Number
MID Card	Medicaid Identification Card
MIN	Medical Identification Number
MITA	Medicaid Information Technology Architecture
MIU	Medicaid Investigation Unit
MMA	Medicare Modernization Act
MMCP	Medicaid Managed Care Participant
MMIS	Medicaid Management Information System
MMIS+	Legacy Medicaid Management Information System +
MMRR	Maximum Medicaid Reimbursement Rate
MN	Medically Necessary
MNIL	Medicaid Needy Income Level
MOA	Memorandum of Agreement
MOE	Memorandum of Understanding

MP	Medicaid Provision
MPAP	Medical Policy Audit and Procedure
MPAS	Multi-Payer Administration System
MPP	Master Program Plan
MPP	Massively Parallel Processing
MPR	Medicaid Program Representative
MPW	Medicaid for Pregnant Women
MQ	IBM Websphere MQ
MQB	Medicare Qualified Beneficiaries
MQC	Medicaid Quality Control
MR	Mental Retardation
MR	Mentally Retarded
MRI	Magnetic Resonance Imaging
MRNC	Medical Review of North Carolina
MS	Multiple Sclerosis
MSHJ	Medical Staff Hospital Joint Venture
MSIS	Medicaid Statistical Information System
MSL	Minimum Service Level
MSS	Medical Social Services
MSW	Master's Degree in Social Work
MUW	Medically Unlikely Edits
N/O/R/A	No other Room Available
NA	Not Applicable
NA	Narcotics Anonymous
N'ABLE	North Carolina Access Browser Look Up Environment
NABP	National Association of Boards of Pharmacy
NADDC	National Association of Developmental Disabilities Council
NAEHCA	National Association of Employers on Health Care Action
NAIC	National Association of Insurance Commissioners
NAMI-CAN	National Alliance for the Mentally Ill-Child Adolescent Network
NAPAS	National Association of Protection and Advocacy Services
NAPCWA	National Association for Public Child Welfare Administrators
NAR	Nurse Aid Registry
NASDDDS	National Association of State Directors of Developmental Disabilities Services
NASDSE	National Association of State Directors of Special Education
NASMHPD	National Association of State Mental Health Program Directors
NASW	National Association of Social Workers
NAT	Network Address Translation
NAT	Nurse Aid Training
NATCEP	Nurse Aid Training Competency Evaluation Program
NATRA	Nurse Aid Training and Registry Administration

NBCCEDP	National Breast and Cervical Cancer Early Detection Program
NC DHHS	North Carolina Department of Health and Human Services
NC GS	North Carolina General Statute (State Law)
NCAC	North Carolina Administrative Code
NCAD	North Carolina Association of the Deaf
NCALHD	North Carolina Association of Local Health Directors
NCALHDTC	North Carolina Association of Local Health Directors Technology Committee
NCAMI	North Carolina Alliance for the Mentally Ill
NCAMI-CAN	North Carolina Alliance for the Mentally Ill, Children and Adolescent Network
NCARF	North Carolina Association of Rehabilitation Facilities
NCAS	North Carolina Accounting System
NCATP	North Carolina Assistive Technology Project
NCBCC	North Carolina Building Code Council
NCBLPC	North Carolina Board of Licensed Professional Counselors
NCCDD	North Carolina Council on Developmental Disabilities
NCCDHH	North Carolina Council for the Deaf and Hard of Hearing
NCCHAI	North Carolina Community Health Assessment Initiative
NCCI	National Correct Coding Initiative
NCCYH	National Information Center for Children and Youth with Handicaps
NCDBA	North Carolina Deaf-Blind Associates
NCECS	North Carolina Electronic Claims Submission
NCGILS	North Carolina Government Information Location Standard
NCH	National Coalition for the Homeless
NCHC	North Carolina Health Choice
NCHCFA	North Carolina Health Care Facilities Association
NCHICA	North Carolina Healthcare Information and Communication Association
NCID	North Carolina Identity Management System
NCIR	North Carolina Immunization Registry
NCMCC	North Carolina Medical Care Commission
NC-MIPS	North Carolina Medicaid Incentive Payment System
NCMPRF	North Carolina Medical Peer Review Foundation
NCMS	North Carolina Medical Society
NCP	Non-Custodial Parent
NCPDP	National Council for Prescription Drug Program
NCPHA	North Carolina Pharmaceutical Association
NCPHAP	North Carolina Public Health Awareness Program
NCQA	National Committee for Quality Assurance
NCNBC	North Carolina State Building Code
NCSEP	North Carolina Syphilis Elimination Project
NCSHP	North Carolina Society of Hospital Pharmacists
NCSL	National Conference of State Legislatures

NC-SNAP	NC Support Needs Assessment Profile
NCTracks	North Carolina Transparent Reporting, Accounting, Collaboration, and Knowledge System
NCXIX	North Carolina Title XIX (Medicaid)
NDC	National Drug Code
NDRR	National Institute on Disability and Rehabilitation Research
NECTAS	National Early Childhood Technical Assistance System
NEDSS	National Electronic Disease Surveillance System
NET	Non-Emergency Transport
NF	Nursing Facility
NFS	Network File System
NFS	Non-sufficient Funds
NICU	Neonatal Intensive Care Unit
NIMH	National Institute of Mental Health
NIS	National Infrastructure Support
NIS	Network Information System
NLR	National Level Repository, also called the CMS Medicare & Medicaid EHR Incentive Program Registration and Attestation System
NMED	National Medicaid for EDI and HIPAA
NMHA	National Mental Health Association
NOC	Network Operation Center
NON-PAR	Non-Participating Provider
NP/PA	Nurse Practitioner/Physician Assistant
NPA	Non-Par Approved
NPI	National Provider Identifier
NPN	Non-Par not Approved
NPO	Nil per os (nothing by mouth)
NPPES	National Plan and Provider Enumeration System
NPR	No Payment Received
NPS	North American Public Sector
NPS	Nations Provider System
NR	Nurses' Registry Federal System
NTS	Non-Traditional Counseling, Testing and Referral Sites
NVA	Negotiated Vendor Agreement
O&P	Orthotic and Prosthetic
OA	Office Administrator
OA	Open Access
OAA	Old-Age Assistance
OACT	Office of the Actuary
OAH	Office of Administrative Hearings
OASDI	Old Age Survivors and Disability Insurance
OBRA	Office of Budget and Regulatory Affairs



OBRA	Omnibus Budget Reconciliation Act (OBRA) of 1990
OCD	Other Contract Deliverable
OCM	Organizational Change Management
OCME	Office of Chief Medical Examiner
OCPDA	Office of Contract Performance and Delivery Assurance
OCR	Optical Character Recognition
OD	Organizational Development
ODD	Oppositional Defiant Disorder
ODS	Operational Data Store
OE	Operational Excellence
OFI	Opportunities for Improvement
OHC/HE	Office of Healthy Carolinians/Health Education
OIG	Office of the Inspector General
OIT	Optical Imaging Technology
OJJDP	Office of Juvenile Justice and Delinquency Prevention
OLA	Operation Level Agreement
OLAP	Online Analytical Processing
OLP	Office of Legislation and Policy
OLTP	Online Transaction Processing
OMB	Office of Management and Budget
OMH	Office of Minority Health
OMMISS	Office of Medicaid Management Information System Services
OMP	Operations Management Plan
OMP	Office of Medical Policy
OMR	Office of Medicaid Reimbursement
OO	Object Orientation
OOA	Out-of-Area
OOPS	Out-of-Pocket Expenses
OOUI	Object Oriented User Interface
OPH	Outpatient Hospital
ORA	Organizational Requirements Analysis
ORHCC	Office of Rural Health and Community Care
ORT	Operational Readiness Testing
OS	Operating System
OSA	TRN Interface Card
OSC	Office of the State Controller
OSE	Open System Environment
OSHA	Occupational Safety and Health Administration
OSI	Open System Interaction
OSS	Online Service System
OT	Occupational Therapy

OT	OmniTrack
OTA	Office of Technology Assessment
OTC	Over-the-Counter (Drugs)
OV	Override
OVRD	Override
P&A	Protection and Advocacy
P&C	Pay and Chase
P&C	Purchase and Contracts Division within the Department of Administration
P&T	Pharmacy and Therapeutics Committee
P.L.	Public Law (Federal Law)
P2P	Procedure to Procedure
PA	Prior Approval
PAC	Pricing Action Code
PAC	Parent Advisory Council (Maternal and Child Health)
PACT	Parents and Children Together (or Parent and Child Training)
PAM	Payment Accuracy Measurement
PAN	Physical Activity and Nutrition
PAR	Participating Provider
PAS	Professional Activities Study
PASARR	Pre-Admission Screening and Annual Resident Review
PBD	Package Based Development
PBM	Prescription (Drug) Benefits Management
PBN	Provider Billing Number
PCCM	Primary Care Case Manager
PCF	Patient Certification Form
PCG	Public Consulting Group
PCMCIA	Personal Computer Memory Card International Association
PCMH	Patient-Centered Medical Home
P-CMM	People Capability Maturity Model
PCN	Primary Care Network
PCNFS	PC supported Network File System
PCO	Program Control Office
PCP	Primary Care Physician or Primary Care Provider
PCP	Person-Centered Plan
PCPA	Primary Care Physician Agreement
PCPM	Per Contract per Month
PCR	Physician Contingency Reserve
PCS	Personal Care Services
PD	Project Definition
PDA	Personal Digital Assistant
PDC	Package Development Completion

PDC	Primary Domain Controller
PDCS	Pharmacy Drug Claims System
PDD	Project Design Document
PDD	Pervasive Developmental Disorder
PDN	Private Duty Nursing
PEEP	Positive End Expiratory Pressure
PEITS	Provider Enrollment Internal Tracking System
PEN-PAL	Pitt-Edgecombe-Nash-Public Academic Liaison
PEP	Proposal Evaluation Plan
PERM	Payment Error Rate Measurement
PERT	Program Evaluation Review Technique
PES	Package Evaluation and Selection
PETE	Pharmacy Electronic Transmission Exchange
PGC	Population Group Controls
PharmD	Doctor of Pharmacy
PHI	Protected Health Information
PHPRS	Public Health Payment and Reporting System
PHS	Public Health Study
PHSA	Public Health Service Act
PHTIN	Public Health Training and Information Network
PIC	Process Improvement Coordinator
PIC	Process Improvement Curriculum
PICU	Pediatric Intensive Care Unit
PID	Physical Infrastructure Design
PID	Physical Implementation Document
PIHP	Prepaid Inpatient Health Plan
PIID	Practice Implementation Indicator Description
PIN	Provider Identification Number
PIP	Periodic Interim Payment
PIR	Post-Incident Report
PLR	Payer of Last Resort
PM	Project Manager
PMC	Project Management Committee
PMI	Project Management Institute
PMIS	Personnel Management Information System
PML	Patient Monthly Liability
PMO	Program Management Office
PMOS	Project Management Orientation Simulation
PMP	Project Management Plan
PMPM	Per Member per Month Basis for Capitation Claims
PMS	Project Management System

PO	Per os (by mouth)
POC	Plan of Care
POC	Point of Contact
POL	Physician-Owned Laboratory
POMCS	Purchase of Medical Case Services
POO	Process Outcome Objective
POP	Population Group
POS	Point-of-Sale
POS	Purchase of Service
PPA	Provider Participation Agreement (Drug Rebate)
PPC-PCMH	PPC-Patient-Centered Medical Home
PPO	Preferred Provider Organization
PQMS	Process and Quality Management System
PQR	Problem, Question, and Request
PRA	Pilot Readiness Assessment
PRE	Release Preparation
PRM	Project Resource Management
PRN	As Needed
PRO	Professional (or Peer) Review Organization
ProDUR	Prospective Drug Utilization Review
PRPC	PegaRULES Process Commander
PRTF	Psychiatric Residential Treatment Facility
PRWORA	The Personal Responsibility and Work Opportunity Reconciliation Act of 1996
PS&R	Provider Statistical and Reimbursement
PS/PSV	Pressure Support/Pressure Support Ventilation
PSA	Portal Security Administrator
PSA	Public Service Announcement
PSD	Package System Design
PSM	Privacy and Security Manager
PSR	Project Status Review
PSTN	Public Switched Telephone Network
PsyD	Doctor of Psychology
PT	Parallel Testing
PT	Physical Therapy
PTI	Parent Training and Information Centers
PTM	Physical Technology Model
PTPC	Preschool Transition and Placement Committee
PTSD	Post-Traumatic Stress Disorder
PUB SUB	Publish Subscribe
QA	Quality Assurance
QAE	Quality, Acceptance, and Efficiency

QAP	Quality Assurance Plan
QI	Quality Improvement
QM	Quality Management
QMB	Qualified Medicare Beneficiary
QMO	Quality Management Organization
QMR	Quality Management Representative
QMRB	Quality Management Review Board
QoCTR	Quality of Care Track Record for A Facility
QP	QueryPath
QWDI	Qualified Disabled Working Individual
R&A	Reporting and Analytics Project
R&C	Reasonable and Customary
R&T	Research and Training Centers (on Children's Mental Health)
R2W	Report2Web
RA	Remittance Advice
RACF	Resource Access Control Facility
RAG	Red-Amber-Green Traffic Light
RAI	Resident Assessment Instrument
RAID	Redundant Array of Inexpensive/Independent Disks
RBM	Release-Based Maintenance
RBRVS	Resource-Based Relative Value Scale
RC	Reasonable Charge
RC	Related Condition
RC	Revenue Codes
RCA	Root Cause Analysis
RCC	Ratio to Charge
RCC	Responsibility Cost Center
RCO	Remote Connection Option
RDBMS	Relational Database Management System
RDC	Rensselaer Data Center
RDD	Requirements Driven Development
RECAP	Rapid Ethnographic Community Assessment Process
RECON	Reconciliation
REEC	Recipient Enrollment and Eligibility Categories
REO	Request to Extend Offer
REOB	Recipient Explanation of Benefits
REOMB	Recipient Explanation of Medicaid Benefits
RetroDUR	Retroactive Drug Utilization Review
RFA	Regulatory Flexibility Act
RFA	Request for Assistance
RFI	Request for Information

RFP	Request for Proposal
RFS	Request for Solution
RHC	Rural Health Clinic
RIC	Buy In Billing Record
RID	Recipient Identification Number
RIM	Recipient Information Module
RIO	Risk, Issue, and Opportunity
RIOMP	Risk, Issue, and Opportunity Management Plan
RMA	Reliability, Maintainability, and Availability
RMA	Refugee Medical Assistance
RMC	Rating Method Code
RME	Regulated Medical Equipment (See DME)
RMP	Risk Management Plan
RMS	Resources Management System
RN	Registered Nurse
RNC	Registered Nurse with Certified Specialty In Psychology
ROD	Reconsideration of Override Denial
ROLES	Residential Living Environment Placement Stability Scale
ROM	Rough Order of Magnitude
ROR	Report of Reports
ROSI	Reconciliation of State Invoice
RPC	Remote Procedure Call
RPH	Registered Pharmacist
RPO	Recovery Point Objective
RR	Recapitulation Report
RR	Return Reason
RRB	Railroad Retirement Board
RRC	Ratio of Cost to Charges
RRC	Regional Resource Centers (Special Education)
RRD	Reward and Recognition Development
RRM	Requirements Review Meeting
RSDI	Retirement Security Disabled Individual
RSM	Regional Service Manager
RSS	Really Simple Syndication
RSTM	Requirements Satisfaction Traceability Matrix
RTD	Resubmission Turnaround Document
RTI	Real-Time Interface
RTM	Requirements Traceability Matrix
RTO	Recovery Time Objective
RTP	Return to Provider
RTS	Request Tracking System

RUG	Resource Utilization Group
RVS	Relative Value Study
RWJ	Robert Wood Johnson Foundation
SA	Software Artistry
SA	Surgical Assistant
SAIL	Senior Alternatives for Independent Living
SAMSHA	Substance Abuse and Mental Health Services Administration
SAN	Small Area Network
SAPTBG	Substance Abuse Prevention and Treatment Block Grant
SAR	Systems Architecture
SAR	Security Access Request
SAS	Statistical Analysis System
SAS 70	Statement on Auditing Standards 70
SAVE	Systematic Alien Verification for Entitlements Program
SB	Schedule of Benefits
SBA	Spina Bifida Association
SBHC	School-based Health Center
SBI	State Bureau of Investigation
SCAMPI	Standard CMMI Appraisal Method for Process Improvement
SCBU	System-Generated Contractor Billable Unit
SCFAC	State Consumer and Family Advisory Committee
SCHIP	State Children's Health Insurance Program
SCHS	State Center For Health Statistics
SCR	Standard Class Rate
SCSI	Small Computer System Interface
SCU	Special Care Unit
SD	Service Delivery
SDC	State Data Center
SDDA	State Developmental Disability Authority
SDM	Service Delivery Manager
SDO	Software Delivery Option
SDS	Service Delivery Specification
SDX	State Data Exchange
SE	Systems Engineer
SEA	State Education Agency
SECO	Service Enablement and Control Organization
SED	Seriously Emotionally Disturbed
SEI	Software Engineering Institute
SEN	Software Engineering Notebook
SFY	State Fiscal Year
SGA	Substantial Gainful Activity

SHCC	State Health Coordinating Council
SI	Systems Integrator
SIC	Standard Industry Code
SID	Site Identification Number
SILC	State Independent Living Council
SIT	System Integration Testing
SKC	Southeastern Kidney Council
SLA	Service Level Agreement
SLMB	Specified Low-Income Medicare Beneficiary
SM	Systems Management
SMAC	State Maximum Allowable Cost
SMDS	Switched Multi Mega Bit Data Services
SME	Subject Matter Expert
SMF	Systems Management Facility
SMFP	State Medical Facility Plan
SMG	Senior Management Group
SMHA	State Mental Health Agency
SMHP	State Medicaid Health Information Technology Plan
SMHRCY	State Mental Health Representatives for Children and Youth
SMI	Supplementary Medical Insurance Program
SMI	Serious Mental Illness
SMIB	Supplementary Medical Insurance Benefits
SMIC	State Medicaid Information Center
SMIP	Supplementary Medical Insurance Program
SMP	System Management Process
SMP	Symmetric Multiple Processor
SMTP	Simple Mail Transfer Protocol
SMV	Synchronized or Patient-Triggered Breath
SN	Skilled Nursing
SNA	Systems Network Architecture
SNC	Skilled Nursing Care
SNF	Skilled Nursing Facility
SNMP	Simple Network Management Protocol
SO	Service Offering
SOA	Service Oriented Architecture
SOAP	Simple Object Access Protocol
SOBRA	Senate Omnibus Budget Reconciliation Act (See OBRA)
SOC	System of Care
SOC	Security Operations Center
SOC	System of Care
SOE	Standard Operating Environment



SOW	Statement of Work
SPA	State Plan Amendment
SPD	Staff Planning and Development
SPD	Summary Plan Description
SpDATA	State Profile Data System
SPM	System Planning and Management
SPMI	Severe and Persistent Mental Illness
SPOC	Single Point of Contact
SPR	Systems Performance Review
SQR	Substandard Quality Care Reason
SRD	Software Requirements Document
SRHST	School Related Head Start therapies
SRN	Service Review Number
SRS	Site Replication Service
SRT	Service Restoration Team
SSA	Social Security Administration
SSB	Social Security Benefits
SSBG	Social Security Block Grant, Title XX Of The Social Security Act
SSCI	Systems and Software Consortium, Incorporated
SSDI	Social Security Disability Insurance
SSI	Supplemental Security Income
SSIS	SQL Server Integration Services
SSN	Social Security Number
SSP	State Supplemental Payments
SSTC	Social Sciences Training Consortium
ST	Speech therapy
STA	Statewide Technical Architecture
SURS	Surveillance and Utilization Review Subsystem
SWOT	Strengths, Weaknesses, Opportunities, and Threats
T&Cs	Terms and Conditions
T&E	Time and Expense
T/HP	Treatment/Habilitation Plan
TA	Technical Architecture
TACC	Technical Architecture and Certification Committee
TAD	Turn-Around Documents (e.g., Long-Term Care Turnaround Documents)
TANF	Temporary Assistance for Needy Families
TB	Trial Balance
TBI	Traumatic Brain Injury
TCM	Targeted Case Management
TCN	Transaction Control Number
TCO	Total Cost of Ownership

TCP/IP	Transmission Control Protocol/Internet Protocol
TDD	Telecommunication Device for Persons Who are Deaf or Hard of Hearing
TDD	Technical Design Document
TDD	Telecommunication Device for Persons Who Are Deaf Or Hard of Hearing
TDM	Technology Direction Model
TEACCH	Treatment and Education of Autistic Children and Other Communication Handicaps
TEFRA	Tax Equity and Fiscal Responsibility Act
TI	Technical Infrastructure
TIA	Technical Infrastructure Acquisition
TID	Ter In Die (three times per day)
TID	Technical Infrastructure Design
TIN	Taxpayer Identification Number
Title XIX	Medicaid
Title XVIII	Medicare
TL	Team Leader or Team Lead
TOS	Type of Service
TOT	Type of Treatment
TPA	Trading Partner Agreement
TPCB	Tobacco Prevention and Control Branch
TPG	Training Process Group
TPL	Third Party Liability
TPMV	Third Party Maintenance Vendor
TPN	Total Parenteral Nutrition
TPQY	HCFA Third Party Query System
TPR	Third Party Recovery
TQ	Trauma Questionnaire
TQM	Total Quality Management
TRF	Teacher Report Form
TRM	Technical Requirements Model
TRN	Token Ring Network
TS	Tourettes Syndrome or Tuberous Sclerosis
TSI	Transition System Integration
TSN	Transmission Supplier Number
TSP	Transition Strategy Planning
TSR	Technician Service Request
TST	Technical Support Technician
TTY	Teletext Device Typewriter
TTY	Teletext Device Typewriter
TUC	Technical Use Case
TV	Tidal Volume
TX	Treatment

TxCL	Therapeutic Classification
U&C	Usual and Customary
UAT	User Acceptance Testing
UBAT	User Build Acceptance Testing
UCP	United Cerebral Palsy
UCR	Unit Cost Reimbursement
UCR	Usual, Customary, and Reasonable
UCR-TS	Unit Cost Rate Reimbursement-Thomas S
UI	User Interface
UM	Utilization Management
UOS	Unit of Service
UPC	Unit Pricing Code
UPIN	Universal Provider Identification Number
UPS	Uninterruptible Power Supply
UR	Utilization Review
UR/QA	Utilization Management/Quality Assurance
URL	Universal Resource Locator
USD	Universal Storage Director
USI	User System Interface
USO	Utility Service Organization
USP	Unique Selling Point
VA	Veterans Affairs
VAN	Value-Added Network
VE	Voluntary Effort
VENT	Ventilation Care
VHA	Volunteer Hospital Association
VIC	Voice Inquiry Communication
VIS	Voice Inquiry System
VOE	Virtual Office Environment
VOE	Verification of Employment
VPH	Veterinary Public Health
VPN	Virtual Private Network
VPS	Virus Protection Service
VR	Vocational Rehabilitation
VRU	Voice Response Unit
W	Watt
WAC	Wholesale Acquisition Cost
WAN	Wide Area Network
WBS	Work Breakdown Structure
WCE	Wireless Capsule Endoscopy
WCH	Women's and Children's Health

WFM	Workflow Management
WIC	Women, Infants, and Children Program
WIC	Special Supplemental Food Program for Women, Infants, and Children
WOA	Work Order Authorization
WRS	Work Request System
WTG	Web Transaction Generator
X.25	A packet switched asynchronous data transmission protocol
X/AD	Accelerated Application Development
X/AP	Accelerated Application Prototyping
X/BD	Accelerated Business Process Design
X/TC	Accelerated Timebox Completion
XML	Extensible Markup Language
YSQ	Youth Satisfaction Questionnaire
YSR	Youth Self Report
YTD	Year-to-Date